Top 10 Reasons to Choose Proxy Private Cloud Edition

Easy to Use **Remote Desktop Support** software with maximum capabilities at minimum cost.

As pioneers in Remote Desktop Access & Control (formerly Funk Software), Proxy Networks has been improving IT support and workforce productivity for our customers for over 20 years. We are known for our robust and secure On-Premise solutions and were one of the first to market with a web-based console with our Proxy Private Cloud Edition. The Proxy Private Cloud Edition gives you the performance, security and flexibility needed to meet the needs your needs.

1. Functionality Made Easy

We offer easy to use key features and all the tools you need in our core product including: On & Off network remote access, on-demand screen sharing, file transfer, chat, many-to-one collaborative connections, screen recording & playback – complete with connection auditing and reporting and much more…	*"PROXY is my most valuable support asset. It's the Swiss army knife of remote desktop support."* *Sean Fahey, Federal Defender Office of North and South Dakota*

2. Connections Made Easy

Proxy Private Cloud Edition offers a unique and popular On-Premise – Host On-Demand (HOD) remote access solution in addition to our traditional Persistent Hosts options. Our multiple connection options and configurations, all from a single Proxy Web Console UI, allows you to search and connect from anywhere to anyone at any time. You can even manage connections from your smart device, tablet and now can download our application for your iPhone from the App Store.

3. Deployment and Support Made Easy

Our customers love our responsive and thorough customer service, maintenance and support. Technical specialists are available around clock and our flexible Proxy Deployment Tool lets you easily create server and endpoint settings customized just for you. And, once deployed, you can edit settings from the Proxy Web Console to individual machines or multiple hosts with on the fly templates. Our highly secure On-Premise solution is extremely reliable and simple.

4. Remote Control That's Fast

Proxy Private Cloud Edition is an On-Premise, installed software that runs within your own environment. No jumping to any "cloud" and back just to connect to the machines across the hall. Also, the ability to modify screen capture modes on the fly allow you to optimize bandwidth usage and image quality for maximum performance, even when facing bandwidth limitations. Finally, our Smart Transmission technology sends only changed elements ensuring that you experience remote desktop sessions that are fast and responsive.


5. Support for Thin Clients & Virtual Desktop (VDI)

Proxy Networks is the only remote access software company that allows you to access and support users' Thin Client sessions and Virtual Machines (VDI) as well as traditional desktops, servers and laptops. No separate tools necessary – the Proxy Host client runs on each terminal server and captures and transmits thin client users' screen data directly from the source and not from where sessions are established (as with "other" solutions). Because of this, the result is an amazing remote control experience just as though you were right in front of the endpoint machine.

6. Always-On Features

Our simple Proxy Host client application is installed on each endpoint machine that you want to access perpetually and runs as a service in the Windows, so it's always on and at the ready. The Proxy Host may be configured to only allow connectivity if a user explicitly accepts a connection. You can also choose to always allow connections so that you can access remote machines instantly whenever you want.
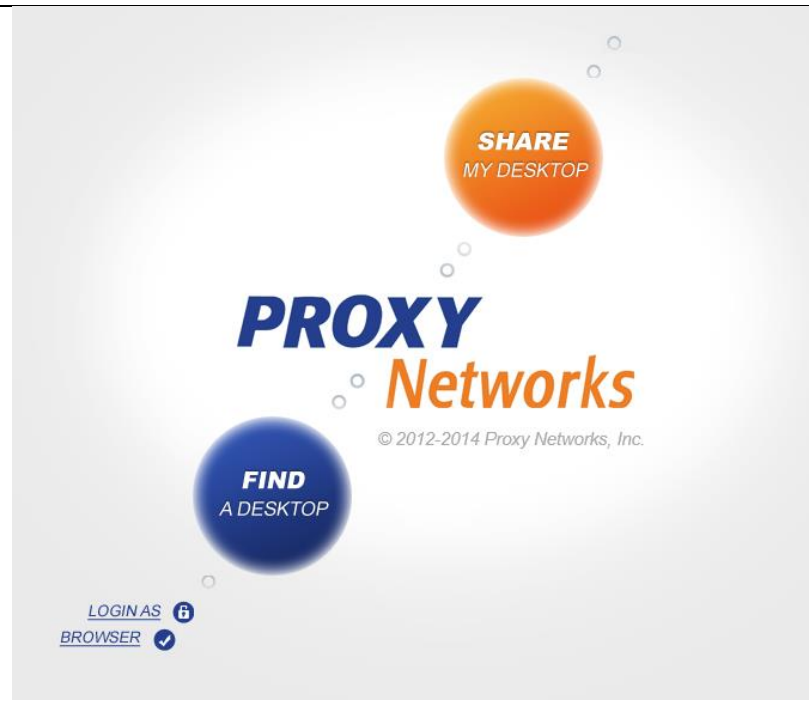
7. Host On-Demand Services

Additionally, our Proxy Private Cloud edition can operate like a hosted web based remote access and control solution. When accessing remote machines that don't have the Proxy Host client installed, such as for non-corporate issued machines or personal machines, we have an answer! The Proxy Host on Demand (HOD) can be launched by an end user who visits your Proxy Web Console to make their machine visible for connection. The Proxy Host on Demand runs as a process (and not as a service as is the case with our installed Proxy Host solution), which allows the machine to become accessible for connections on a true, on-the-fly basis, and end users are able to stop the Host on Demand connection at any time and remove it from their machine if desired.

8. Highly Secure Authentication and Encryption

Proxy Networks offers the highest standards for industry security and uses the Windows Security Model for authentication. This allows you to define remote access security policies tied directly to your existing users and groups in your Active Directory domain*. Our security model works exceptionally well in environments that have multi-tiered helpdesks where not everyone should have full access. Administrative users may define who (user or group) has access to which endpoint machines or groups of machines.

Between end-to-end authentication for connections, the Windows security model for identity verification, the SSL protocol for data communications, IP address restrictions and more, Proxy will keep your data secure. All connections are made across our own proprietary transport and are fully encrypted using AES encryption (256-bit key) with SHA1 hash by default.

*For non-domain environments, security may be tied to local accounts created on the Proxy Web Console server instead

9. Auditing and Analytics Capabilities

The Proxy Web Console generates reports on all users that have connected with the Proxy Hosts either with the Proxy Web Console or the installed Proxy Master viewer. Easily identify all connections made to a Proxy Host computer and who made those connections, or specify all connections made by specific master user (technicians) – you decide. Administrators who like to oversee remote access activity can use our Analytics capabilities to see snapshots in time of current users and active sessions.

10. Flexible Options that are Affordable on Any Budget

Choose between pricing options (per named user or by concurrent user) that best suit your organization's needs now and in the future. And the Proxy Private Cloud edition gives you the option to own our industry leading technology on an annual, affordable subscription basis.	*"As a Proxy user for over a decade, I have always been a strong advocate for their remote desktop software. With our move to the Proxy Private Cloud edition, I am happy to say that we can eliminate the use of any additional remote access tools across our IT organization."* **Sheila A Setser, Chief Systems Engineer, Scott County Public Schools**